V5.A0000d Mini-Briefing: Market Strategy for ICT & Security Exporters

Why export?	Exports are good for the source economy and the exporter but there are risks and costs; it pays to take a strategic approach on why, where and how to compete overseas
	Developing an export market takes time, resources and patience and involves risk.
Why strategy?	Assess which markets offer the highest potential for least cost and risk remembering that, especially early on, an attractive market is more likely to be a densely-populated area around a major city than the entire country in which the city-region is located
	Then work out the business plan for each target market allowing spare resource capacity in case of deviations – and monitor how things are going against some key milestones
What to consider in each market What are the Key Success Factors?	Limited resources are best applied after prioritisation of the potential city-regions into which you could export; rate each of the following factors and weight the factors so as to prioritise the target markets
	 Political – democratic societies that operate relatively free markets are lowest risk for exporters with few barriers to entry and repatriation of profits
	 Economic - the most attractive export markets have a substantial, highly- concentrated, relatively affluent population with pressures to raise business capacity and productivity
	 Sociological – differences in cultural values combined with language differences make some markets very difficult to penetrate successfully
	 Technological – an attractive market tends to have a similar level of technical sophistication to your home market so little market education is needed
	 Legal & Regulatory – low risk markets respect the rule of law, including Intellectual Property rights and have markets regulated by competition and consumer protection rather than protectionism
	 Environmental – distance and time zone displacement are significant barriers to successful exporting
	Strategy – choose where and how to compete systematically to optimise capital and human resource investment against risk and return
	Process – apply a business plan in which resource utilisation and sales and marketing outcomes are reviewed at regular milestone points to check progress against plan
	Resources – capital and human, including management, resources are committed to support the plan with well-placed milestone reviews used to review and revise resources and expectations as experience grows; patience matters
	Organisation – a "one size" approach rarely works in all markets; organisations have to reflect this flexibility
Who might best export from UK?	Services providers able to enhance customer intimacy or operational productivity
	Technology-intensive players looking to embed their technology in partner products
	Gadget and service suppliers offering better information, entertainment or socialisation
	UK companies have significant capability and international competitiveness in several key areas of ICT and security technology, including
Which are the UK's strongest ICT export segments?	 design of entertainment and information apps for mobile design of high performance low-power devices for portable electronic equipment software and systems to support banking, insurance and asset management software and systems to mobilise enterprise management software and systems for media production and distribution software and systems to detect and neutralise cyber-attacks
More detailed and/or customised	If you found this useful - whichever markets you hope to export from and to - and/or would like a free and confidential introductory discussion of how we might help you
versions of this briefing can be provided	please contact: Frank.Morris@vecta5.com